



PROPERTY TAX FREQUENTLY ASKED QUESTIONS!

WHERE DO MY PROPERTY TAXES GO?

THE MONEY COLLECTED FROM PROPERTY TAXATION IS CRITICAL TO FUNDING AND MAINTAINING NEW DENVER'S INFRASTRUCTURE. TAXATION IS ALLOCATED BUT NOT LIMITED TO SERVICES SUCH AS OUR VOLUNTEER FIRE DEPARTMENT, POLICE, SCHOOL, AND HOSPITAL AS WELL AS MAINTAINING ROADS, BUILDINGS, PARKS, GARBAGE COLLECTION AND SNOW REMOVAL AS WELL AS OVERALL MAINTENANCE AND UPKEEP OF THE VILLAGE PROVIDED SERVICES AND PROPERTIES.

HOW DO I PAY MY PROPERTY TAXES?

THE GOLDEN QUESTION! PROPERTY TAXES CAN BE PAID IN THE OFFICE THROUGH DEBIT CASH OR CHEQUE. THE OFFICE IS OPEN MONDAY TO FRIDAY 9AM – 4PM. ALTERNATIVE PAYMENT METHODS INCLUDE ONLINE VIA INTERACT E-TRANSFER OR VIA BILL PAYMENT THROUGH ONLINE BANKING. INFORMATION ON HOW TO REGISTER US AS A BILL PAYEE IS PROVIDED BELOW, AS WELL AS ON THE PROPERTY TAX INSERTS THAT ACCOMPANY TAX NOTICES, & ON OUR WEBSITE. WWW.NEWDENVER.CA (E-TRANSFERS CAN BE MADE TO ACCOUNTING@NEWDENVER.CA, PLEASE PROVIDE THE PASSWORD IN SEPARATE CORRESPONDENCE) PREPAYMENTS ARE NOT ACCEPTED.

- ◆ **KOOTENAY SAVINGS CREDIT UNION** CUSTOMERS MAY MAKE PAYMENTS THROUGH KSCU'S ONLINE BANKING SYSTEM USING THE FOLLOWING INFORMATION:
PAYMENTS> ADD PAYEE> SEARCH BY PAYEE NAME> SEARCH NEW DENVER> SELECT *NEW DENVER, VILLAGE – PROPERTY TAX*
ENTER ACCOUNT #: (*PLEASE ENTER YOUR ROLL NUMBER, FROM YOUR TAX NOTICE*)
HOME OWNER GRANTS CANNOT BE CLAIMED THROUGH KSCU ONLINE.

WHAT IS THE DIFFERENCE BETWEEN ARREARS AND DELINQUENT TAXES?

TAXES IN ARREARS ARE OUTSTANDING PROPERTY TAXES PLUS APPLICABLE PENALTIES AND INTEREST THAT WERE LEFT UNPAID IN THE YEAR THEY WERE IMPOSED AND CARRIED OVER TO THE CURRENT TAXATION YEAR. (1 YEAR)

DELINQUENT TAXES ARE ANY TAXES LEFT OUTSTANDING FROM PREVIOUS TAXATION YEARS. DELINQUENT TAXES ARE TWO YEARS PRIOR PLUS ANY INTEREST AND PENALTIES STILL OWED.

PLEASE NOTE ANY UTILITY BILLING CHARGES LEFT UNPAID AS OF DECEMBER 31ST IN THE CURRENT BILLING YEAR ARE TRANSFERRED TO THE CORRESPONDING TAX ACCOUNT AS ARREARS AND INCUR APPLICABLE INTEREST CHARGES ACCORDINGLY. SEE UTILITY FAQ'S FOR MORE INFORMATION.

DOES THE VILLAGE KEEP 100% OF TAXES COLLECTED?

NO! THE VILLAGE OF NEW DENVER COLLECTS TAXES FOR NEW DENVER AS WELL AS ON BEHALF OF OTHER GOVERNING AUTHORITIES SUCH AS RDCK, MFA/BC ASSESSMENT, SCHOOL TAX AND POLICE TAX. THE VILLAGE THEN PAYS THESE REQUISITIONS AND REMITS THE TAXES COLLECTED. THERE IS A CHART ON THE VILLAGE WEBSITE FOR A VISUAL BREAKDOWN.

HOW DO I CLAIM MY HOME OWNER GRANT?

HOME OWNER GRANTS ARE CLAIMED DIRECTLY WITH THE PROVINCE OF BC. THIS CAN BE COMPLETED EITHER ONLINE AT GOV.BC.CA/HOMEOWNERGRANT OR OVER THE TELEPHONE AT 1-888-355-2700.

DO I HAVE TO CLAIM MY HOME OWNER GRANT EVERY YEAR?

YES! HOME OWNER GRANTS MUST BE CLAIMED EVERY TAXATION YEAR TO BE APPLIED TO YOUR TAX ACCOUNT. **GRANTS SHOULD BE CLAIMED BEFORE THE JULY 15TH PENALTY DATE.** ANY AMOUNTS OUTSTANDING WILL HAVE THE PENALTY APPLIED; HOME OWNER GRANTS ARE NO EXCEPTION TO THIS RULE. YOU MAY CLAIM YOUR HOG AFTER THE TAX DUE DATE, BUT THE PENALTY AMOUNT OWING WILL STILL REMAIN UNPAID ON THE TAX ACCOUNT EVEN IF THE HOG AMOUNT HAS SINCE BEEN APPLIED AND CLEARED.

WHEN ARE MY PROPERTY TAXES DUE?

NEW DENVER'S PROPERTY TAX DUE DATE IS THE SAME DAY EVERY YEAR, JULY 15TH. IF THE DUE DATE HAPPENS TO FALL ON A SATURDAY OR SUNDAY TAXES ARE DUE THE FOLLOWING MONDAY. TAXES ARE DUE JULY 15TH, THERE IS A 10% PENALTY APPLIED TO ANY AMOUNTS OUTSTANDING, **NO EXCEPTIONS.**

WHAT IS A TAX SALE?

THE MUNICIPAL COLLECTOR (NEW DENVER) CONDUCTS AN ANNUAL TAX SALE BY OFFERING FOR SALE BY PUBLIC AUCTION EACH PARCEL OF PROPERTY ON WHICH TAXES ARE DELINQUENT. ANY PROPERTY WITH DELINQUENT TAXES IS SUBJECT TO TAX SALE SHOULD THOSE TAXES REMAIN UNPAID. THE PROPERTY WILL BE SOLD FOR TAX SALE ON THE LAST MONDAY IN SEPTEMBER IN THE SUBSEQUENT YEAR.

DELINQUENT TAXES ARE ANY TAXES REMAINING UNPAID ON DECEMBER 31ST, TWO YEARS AFTER THE TAX WAS IMPOSED. FOR EXAMPLE, TAXES IMPOSED IN 2018 AND STILL UNPAID BECOME DELINQUENT JANUARY 1ST 2020.

CAN I RECEIVE AN ELECTRONIC COPY OF MY TAX NOTICE VIA EMAIL?

YES! IF YOU WISH TO HAVE AN E-COPY OF YOUR TAX NOTICE PLEASE EMAIL ACCOUNTING@NEWDENVER.CA WITH THIS REQUEST AND THE CORRECT CONTACT INFORMATION. PLEASE BE ADVISED HARD COPIES WILL STILL BE MAILED OUT AS PER REQUIRED.

IS YOUR CONTACT INFORMATION UP TO DATE?

PLEASE CONFIRM YOUR MAILING ADDRESS AND TELEPHONE NUMBER WITH THE OFFICE, SO WE CAN REACH YOU.

IT IS THE PROPERTY OWNERS' RESPONSIBILITY TO ENSURE WE HAVE CORRECT AND CURRENT CONTACT AND MAILING INFORMATION. UPDATES CAN ALSO BE DONE THROUGH BC ASSESSMENT AUTHORITY ONLINE; OR **ALTERNATIVELY WE HAVE CHANGE OF MAILING ADDRESS FORMS IN THE VILLAGE OFFICE.**

CURRENT AND UP TO DATE INFORMATION & BYLAWS CAN BE FOUND ON THE VILLAGE WEBSITE, PLEASE REFER TO THE WEBSITE FOR UPDATES AND VILLAGE BUSINESS.

PLEASE REACH OUT TO THE VILLAGE OFFICE SHOULD YOU HAVE ANY FURTHER QUESTIONS OR CONCERNS.

WE CAN BE REACHED AT; 250 358 2316 OFFICE@NEWDENVER.CA WWW.NEWDENVER.CA

