



# Centennial Campground

## **Where are you located?**

We are located on the south side of New Denver, accessible by both 1st Ave and 3rd Ave. The site host is at Site #6, accessed via 3rd Ave.

## **Do you take a damage deposit?**

No, but we will charge for unkept sites. All we ask is for the amenities to be moved back to the original locations and that spits, garbage, cigarettes, pet waste are not left on site or in the pits.

## **When is quiet time?**

Quiet hours are between 10PM & 8AM. During these hours, there is to be no music or partying, idling engines, generators, etc. We ask that noise is kept to a minimum at all times to respect all campers and area residents.

## **Do you have Wi-Fi?**

No, we do not. Wi-Fi is available at on 6th Avenue at the Credit Union, Visitor Centre / Museum, or the Tech Centre in the North Slokan Community Library (below the Knox Hall).

## **What is a lock fee?**

At Centennial Park, we guarantee a site type, not a site number, similar to how you book a hotel room or airline ticket. To reserve your ideal site, a \$5 fee will be applied which will guarantee your spot. This tool helps optimize availability so more campers can enjoy the space.

## **I'm coming with a friend; can we stay next to each other?**

Please be sure to book neighbouring sites via the reservation system. If you are having trouble coordinating, you can contact us. While we do our best to honour special requests, we are not always able to accommodate every request.

## **Is the campground pet-friendly?**

Your furry family members are welcome to join you on your stay. Pets must be under the owner's supervision at all times and must be leashed / tethered. A pet friendly beach can be found just north of the marina.

## **Do you offer group rates?**

We do not have a group site and do not offer group rates. Groups for special events and weddings can be requested annually by December 31 for consideration. Groups bookings are only considered for sites 9-31.

## **How many people can stay with us?**

Five people are included in a reservation. Extra guests within the same unit are permitted for a fee.

## **Do you offer seasonal sites?**

Seasonal / long-term sites are not available.

## **How can I reserve a spot?**

We are currently using Let's Camp for all of our reservations. Find the link in on this website by clicking the "book now" button.

### **Do I need a credit card?**

We require a credit card on file for all reservations, much like a hotel.

### **How many vehicles can we have per site?**

One vehicle is included per site. An extra vehicle is allowed for a fee. Motorcycles are an exception to this rule.

### **What is your refund policy?**

Payment in full is required at the time of booking. Should you choose to cancel your reservation, please note the following refund policy. We are unable to make exceptions for reasons including but not limited to; weather, travel delays, accidents, illness, road closures, or wildfire smoke. Please understand that wildfire smoke is a common occurrence in the region during the summers. Choose to proceed with a booking based on your comfort level.

- Reservations cancelled more than 14 days in advance of arrival will be refunded, less the admin fee.
- Reservations cancelled within 14 days of arrival will not be eligible for a refund. We would be happy to move the reservation to another date within the current season.

Refunds for Wildfires and Air Quality Issues (Wildfire Smoke) will only be provided if the campground is within an area under a Government Evacuation Order or Alert.

### **Do you have any special events on-site?**

There may be special events throughout the summer. May days is held on the Sunday of the May long weekend and Garlic Fest is hosted in the park on the Sunday after Labour day. Keep your eyes open for Saturday music in the park events.

### **Can I get moorage?**

No, the marina is a private facility and they do not allow bookings. Seasonal, short-term boat trailer parking may be offered in Centennial Park across from the Kohan Reflection Garden.

### **Do you have a minimum booking policy?**

We have a three-night minimum booking policy for advance bookings, January through April. After April 1 bookings can fill gaps with no minimums, except during long weekends and the Hills Garlic Festival.

### **How strict is arrival/departure time?**

Strict. We ask that there be no early check-ins or late check-outs. Late checkouts are subject to fees. A no-show will be assumed the following day after the expected arrival if arrangements have not been made with the campground host. No-show sites will be cancelled without refund and be made available to others.

### **Do you allow generators?**

We do! Generator hours are 8:00am-10:00am and 5:00pm-7:00pm. Generators are not to be left unattended.

### **Do you sell firewood?**

Firewood is available from the campground host at Site #6.

### **Is Sani Dump available?**

Yes. Our sani-dump, accessed via 3rd Ave, is fully automated and open to the public from mid-April to mid-October. The system accepts credit cards only. Any issues can be reported to the site host.

### **Is your water potable?**

Yes. We have fill stations located in most sections of the park. We recommend not filling your tanks at the sani dump as those hoses have been places; ICK! There is a water fountain and bottle-fill station outside of the southern washroom building, near the boat launch.