

Dear Resident,

Subject: Consent to Complete Work on Your Property – High-Speed Internet Access

Columbia Basin Trust, is expanding high-speed internet access to more rural communities across the Columbia Basin. This multi-year, \$82-million initiative is funded by the federal and provincial governments, regional districts of Central Kootenay, Columbia Shuswap, Kootenay Boundary, East Kootenay, and Columbia Basin Trust. Once complete, it will make high-speed internet available to more than 5,400 homes.

To bring high-speed optical fibre to your home, new infrastructure needs to be installed.

Your consent is required to bring fibre to your property.

There is **no cost to you** for this work, however If you decline or miss this opportunity, future installations may be possible at the homeowner's expense.

Please review and complete the enclosed consent form by August 15th, 2026 and return it by email to cbt_fibre_consent@cypresslandservices.com, by mail to Suite 1055, 409 Granville St. Vancouver, BC V6C 1T2 or online using the QR code below. You may also drop it off at any of the Columbia Basin Trust offices.

Cypress Land Services is connecting with residents on behalf of Columbia Basin Trust. Please see the Frequently Asked Questions on the reverse side of this page for more information.

If you have questions, please contact us at the details below.

Sincerely,

Cypress Land Services
On behalf of **Columbia Basin Trust**

Visit ourtrust.org/fibre for more information.

Questions? Contact us at
cbt_fibre_consent@cypresslandservices.com
604.260.5136



Frequently Asked Questions

1. What is fibre internet?

Fibre internet is an ultra-fast, reliable broadband connection transmitted over fibre optic cable. It's faster, more reliable, and can handle far more data than traditional copper or wireless networks.

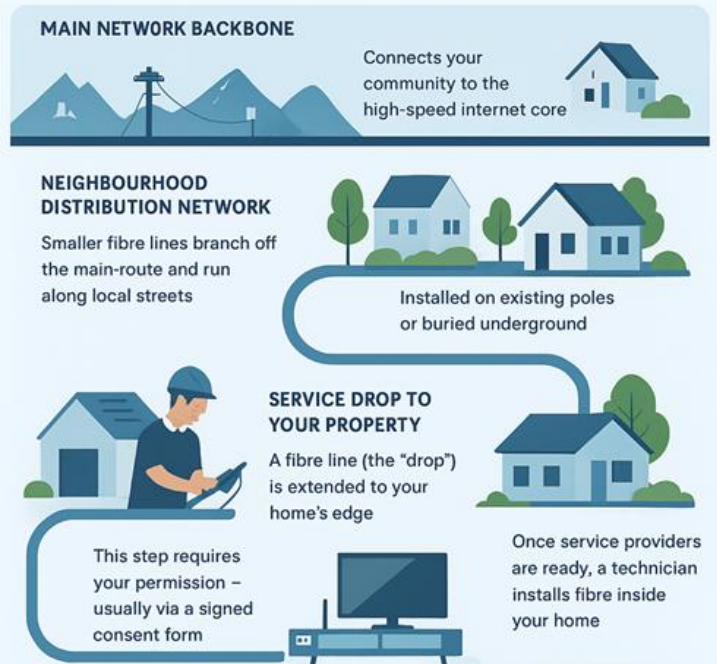
2. Who is installing it?

Columbia Basin Trust is expanding regional fibre infrastructure in partnership with local governments as part of the Connect the Basin project.

3. Will it cost me anything to have fibre installed on my property?

No. If you provide consent now, the installation will be included at no cost under the Connect the Basin project. If you decline or miss this opportunity, future installations may be possible at the homeowner's expense.

Bringing Fibre Internet to Your Home — Step by Step



4. What services will be available once the fibre is installed, and how much will they cost?

Once the project is complete, Internet Service Providers will contact you with available service options and pricing. This project's estimated completion date is **spring 2027**.

5. Do I need to give permission?

Yes. Contractors cannot perform this work without your completed consent form.

6. What happens after I give permission?

Once construction in your community is finished, crews will visit all consented addresses to install the fibre line to each home. This work is expected to begin in **2026**.

7. How will the fibre line be installed?

Crews will choose the least intrusive option for your property:

Underground: If there's existing conduit, they'll use it. If not, they'll create a narrow path from the road to your home using small equipment or hand tools.

Aerial: The fibre line will run along existing utility poles and attach to the side of your house, along with a small termination box.

Following installation, all disturbed areas will be restored to their original condition. Lawns will be reseeded once neighbourhood construction is complete.

Visit ourtrust.org/fibre to learn more about Columbia Basin Trust.

Fibre Installation Consent Form

Property Address: _____

I consent for Columbia Basin Trust ("the Trust") and its approved contractors to access the above property to install, inspect, repair, and maintain fibre cable and related network equipment at the Trust's sole cost and expense.

The fibre will be installed from the road to the residence using existing underground conduit or aerial pathways. If new underground conduit is required, the Trust or its contractor will confirm the exact placement and scope of work with the property owner before proceeding.

This consent allows connection of the property to the new fibre network being installed by the Trust. There is no obligation to pay for internet services in the future.

I am authorized to provide this consent ☐ (Mark with an X).

Name: _____

Phone: _____

Email: _____

Signature: _____

Date: _____

Submit your completed form by August 15th, 2026:

1. **Email:** Scan and send to cbt_fibre_consent@cypresslandservices.com.
2. **Mail:** Return using the enclosed prepaid envelope to Suite 1055, 409 Granville St. Vancouver, BC V6C 1T2.
3. **Online:** Scan the QR code to complete the form digitally.
4. **Drop off** completed form at a Columbia Basin Trust office.

If you miss this free opportunity, future installation may be available at the homeowner's cost.

Columbia Basin Trust Privacy Notice

This information is collected by Columbia Basin Trust under the authority of section 26(c) of the Freedom of Information and Protection of Privacy Act for the purpose of managing authorizations and obtaining consent for broadband infrastructure installation. The information you provide may be shared with contractors or service providers working on behalf of Columbia Basin Trust for the purpose of installing broadband infrastructure and well as internet service providers for the purpose of offering internet services in the future. For questions regarding the handling of your personal information, you may contact the Privacy Officer at Columbia Basin Trust, Suite 300, 445-13 Ave., Castlegar, BC, V1N 1G1, via email at privacy@ourtrust.org or by phone at 1.800.505.8998."